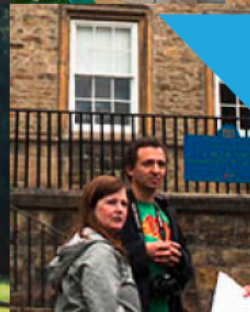
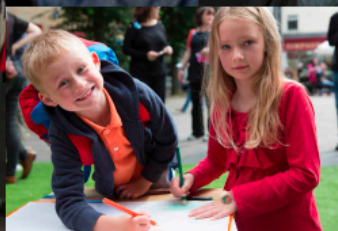


Agendas and Expectations Involved with Working with Groups

Helen Ryan
Public Realm Development Manager
Lancaster City Council





BEYOND THE CASTLE

Findings

- ▶ Develop TRUST between partners
- ▶ Have clear outcomes, when possible
- ▶ Working to different timescales
- ▶ Physical time to organise and set-up activities
- ▶ How to target groups / incentives
- ▶ New ideas - New information? - New people?

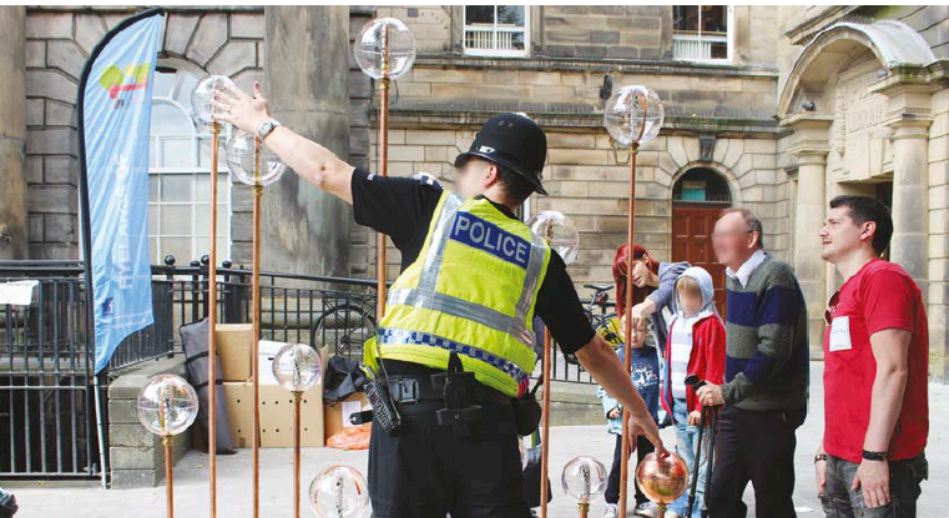
Consultation Tool Kit



Findings

- ▶ Communication - photos, blogs
- ▶ Flexibility/ adaptability
- ▶ Meetings - location, times, incentives
- ▶ Restrictions of groups - costs, printing, storage...
- ▶ listen

Active Parks Project



Findings

- Jargon
- Outcomes for all partners
- Tangible benefits
- Clear costs/funding
- Loss of interest
- Regular information
- Creative engagement



Summary

- ▶ Openness
- ▶ Plain English
- ▶ Outcomes for both sides
- ▶ Communication
- ▶ Adaptability
- ▶ Listen
- ▶ Timescales